

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH

CULTURAL COMPETENCY COMMITTEE MEETING MINUTES

Date: March 9, 2016

Present: Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Belanie Brown, DMH/Community & Government Relations Division; Bernice Mascher, AI/AN community member; Brian Valdez, Latino Coalition; Carlos Ludena, Coalición Latina; Carlos Valdez, Coalición Latina; Chanh To, Asian Coalition; Denise Johnson, Alafia Mental Health; Erica Loberg, DMH Family Advocacy; Haydee Guevara, Latino Coalition; Karen Macedonio, SAAC 5; Kelly Wilkerson, PSB-QID; Leticia Ximenez, DMH Community & Government Relations Division – CCC Co-chair; Loretta Herndon, Los Angeles Child Guidance Clinic; Luis Garcia, Tri-City Mental Health Services; Mary Kim, SA 7; Perla Valdez, Coalición Latina; Rafaela Diaz, Hillsides; Reyna Leyva, SA 4 Administration; Robert A. Valdez, Coalición Latina; Roxana Linares, PSB-QID; Ruth Tiscareno, DMH/Spa 7 Parent Advocate; Sandra Chang Ptasinski, PSB-QID; Sandra Clayton, Los Angeles City College; Sawako Nitao, Asian Coalition; Shirley Flournoy, TAY Division/Commissioner; Silvia Sosio, SAC 6/NAMI/Latino Coalition; Sunnie Whipple, AI/AN community member; Terry Lewis, MH Commissioner; Tiffany Flood, Didi Hirsch; Wendy Cabil, DMH SA 1; Yovette Roldan, SCHARP/BFA; Yue Hua Xu (Vicki), DMH SA 3.

Participants via Webex: Christine Oh, Hector Ramirez, Malcolm Clayton, VIP; Pam Inaba, LAC Client-Coalition; Reba Stevens; Saadia Jackson, Compton Mental Health Center; Sonya Hines, ChildNet Youth & Family Services; Tina Kuperman;

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Welcome & Introductions	Attendee introductions		CCC membership
Review of Minutes	February minutes reviewed and approved.		Co-Chairs
Ethnic Services Manager (ESM) Update	<p>1) <u>Medi-Cal Systems Review</u></p> <ul style="list-style-type: none"> The PSB-Cultural Competency Unit participated in the 2016 Medi-Cal Systems Review, ACCESS Section. The ESM presented on several questions such as the Cultural Competence Plan, CCC activities, P&Ps related to cultural competency, and the cultural competence training plan. Feedback received from the reviewers during the exit session: <ul style="list-style-type: none"> The reviewers reported being impressed with the CCC Workgroups and logo The Underserved Cultural Community (UsCC) Capacity Building Projects, 		Sandra Chang Ptasinski

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CULTURAL COMPETENCY COMMITTEE MEETING MINUTES

	<p>especially the social media projects, were also praised</p> <ul style="list-style-type: none"> ○ The Cultural Competence Plan as “beautiful and exceptional” <p>2) <u>P&Ps related to cultural competency</u></p> <ul style="list-style-type: none"> • The revised Bilingual Bonus and Language Interpreters P&Ps are now posted in the Department’s Intranet • The Language Interpreters P&P has a new title: “Language Translation and Interpretation Services <p>3) <u>EQRO Systems Review</u></p> <ul style="list-style-type: none"> • Information is being prepared for the EQRO Systems scheduled for the week of April 25, 2016. The PSB-CCU works with Programs that are connected with the Department’s strategies to reduce disparities to generate reports that are submitted as pre-docs <p>4) <u>CCC demographical information</u></p> <ul style="list-style-type: none"> • The annual CCC Demographics are being revised. Members who joined the CCC after March 2015 are encouraged to submit their information to the ESM <p>5) <u>CCC presentation at the Mental Health Commission and SAAC Committee</u></p> <ul style="list-style-type: none"> • The CCC co-chairs and ESM presented on March 8, 2016. Among the questions that rose was: “How is the work of the CCC reaching consumers?” • The ESM made the recommendation that the Workgroups keep this question in mind when setting and documenting their goals, objectives and activities. 	<ul style="list-style-type: none"> • The ESM will review the changes to the Language and Translation and Interpretation Services policy at the next meeting 	
MHSOAC	<ul style="list-style-type: none"> • The most recent MHSOAC meeting took place in November 2015 • The 2016 meeting schedule is now available • The next meeting is on Friday, March 11th, 2016 from 10am-12pm. Topics to be discussed include 2016 activities as well as the forums to be held and their location. • One area of MHSOAC interest involves specific studies and trainings for the LGBTQ TAY population. • The meetings can be accessed via conference call at 866-817-6533, code: 1189021. 	<ul style="list-style-type: none"> • Ruth Tiscareno will provide a copy of the meeting schedule 	Ruth Tiscareno
System Leadership Team (SLT) Update	<ul style="list-style-type: none"> • Leticia Ximenez provided a brief update on the Health Agency • A Workgroup has been formed regarding the Cultural Competency and Mr. Dennis Murata, PSB Acting Chief Deputy Director is the lead. • Members from the 3 Departments [DHS, DMH, DPH] meet on a monthly basis. The focus has been on learning about Department-specific Cultural 	<ul style="list-style-type: none"> • Terri Lewis will send co-chairs the link to Health Agency information 	Leticia Ximenez

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	Competency Practices and Procedures.		
Presentation: “Mental Health Promoters Program – Countywide”	<ul style="list-style-type: none"> LACDMH is expanding the Mental Health Promoters Program to increase service availability, mental health education, and knowledge of mental health resources to four more UsCC: American Indian/Alaska Native, African/ African American, Asian Pacific Islanders, and Middle Eastern/Eastern European The presentation included following information: <ul style="list-style-type: none"> History Services provided by Mental Health Promoters Who could be a Mental Health Promoter Program Goals and Implementation timeline Core Modules The CCC will participate in focus groups to provide input on the training curriculum 	<ul style="list-style-type: none"> Mirtala Parada Ward and Ana Suarez will provide information on the solicitation process as it becomes available 	Ana Suarez, LCSW – SA 7 District Chief and Mental Health Promoters Program Lead
Spirituality Conference planning	<ul style="list-style-type: none"> The date of this conference is May 26, 2016 Dr. Marvin Southard is scheduled be one of the keynote speakers A PowerPoint and live panel presentation inclusive of persons with lived experience is being planned by the CCC Ad hoc Workgroup 		Leticia Ximenez
2016 Workgroup Updates	<ul style="list-style-type: none"> Workgroups briefly reported on the current status of their activities Workgroups that have continued since CY 2015, such as the Data and Outreach and Presentations Workgroups, were requested to present their work products to be vetted by the Committee at large 		Membership
Next meeting	<ul style="list-style-type: none"> Wednesday, April 13, 2016, 1:30 pm to 3:30 pm at 550 S. Vermont Ave, 3rd floor conference room, Los Angeles, CA 90020 		

Respectfully Submitted,

Sandra Chang Plasinski, Ph.D.

LACDMH

Program Support Bureau

Quality Improvement Division

Cultural Competency Unit

Ethnic Services Manager